



**SRI VENKATESWARA COLLEGE
(UNIVERSITY OF DELHI)**

STUDENT SATISFACTION SURVEY (SSS) 2019-2020 SESSION

Student Satisfaction Survey (Key Indicator 2.7.1)
Under Criteria II on Teaching – Learning and Evaluation

&

**FEEDBACK ON ONLINE TEACHING EXPERIENCE DURING
THE LOCKDOWN PERIOD (April 2020)**

Internal Quality Assurance Cell

Sri Venkateswara College

(University of Delhi)

Dhaura Kuan

New Delhi -110021

Objective:

For the NAAC AQAR (2019-2020), Student feedback was collected by IQAC, Sri Venkateswara College based on Students Satisfaction Survey (SSS). The questionnaire has been framed based on NAAC guidelines. The objective of student feedback was to measure the student's level of satisfaction on their experiences with Sri Venkateswara College covering the campus infrastructure teaching learning process in the areas as shown below:

- a. Teaching-Learning Process
- b. Effectiveness of Communication
- c. Teaching-learning Resources
- d. Counseling Experience of Students
- e. Assessment Methods
- f. COVID Measures and Online Teaching Practices

Survey Methodology

Two types of Student feedbacks were framed and analyzed during 2019-2020 session

Online Student Feedback (based on SSS) : (Responses = 506)

Sri Venkateswara College conducted Student Satisfaction Survey in June 2020 for the academic session 2019-2020. The survey covered all active students where they are required to complete the feedback form on-line. The survey responses from 506 students were electronically tabulated for analysis and for continual improvement to processes and systems.

The response has been rated as -1 (Poor) to 5 (Excellent).

Feedback on Online Teaching during COVID lockdown (Responses =1892)

In addition, an online student feedback was circulated in April 2020 during the early lockdown period to examine the online teaching process. This feedback was collected from around 1892 students.



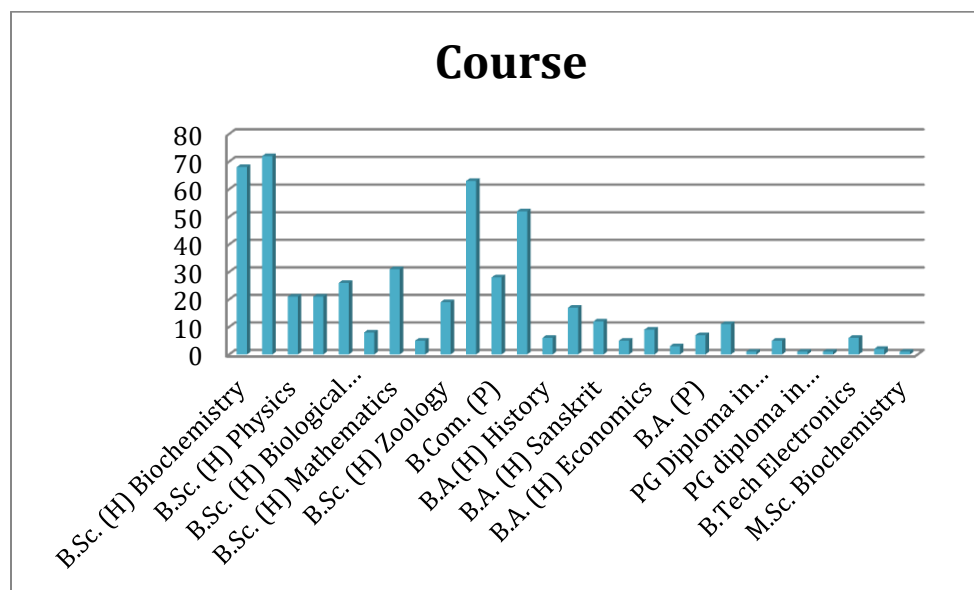
Dr. N. Latha
Coordinator, IQAC
Sri Venkateswara College



Dr. S. Venkata Kumar
Ag. Principal
Sri Venkateswara College
Ag. PRINCIPAL
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STUDENT FEEDBACK (Based on SSS)

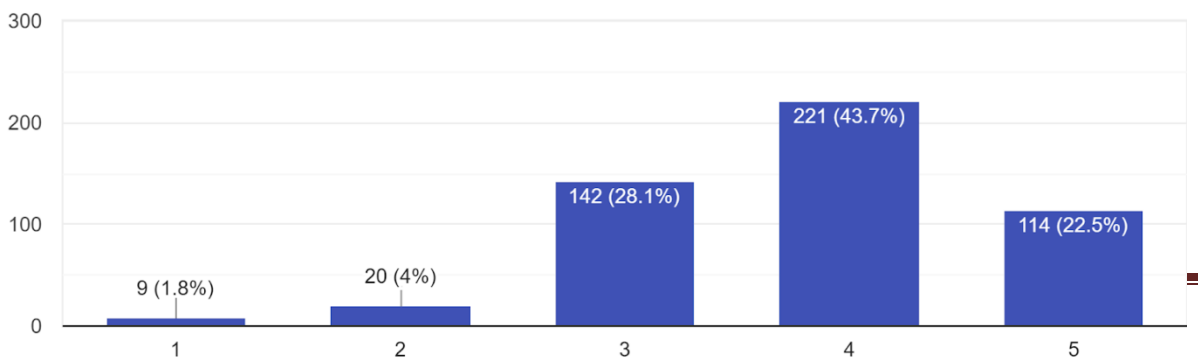
Distribution of Courses for 506 feedbacks analysed



ACADEMIC ENVIRONMENT

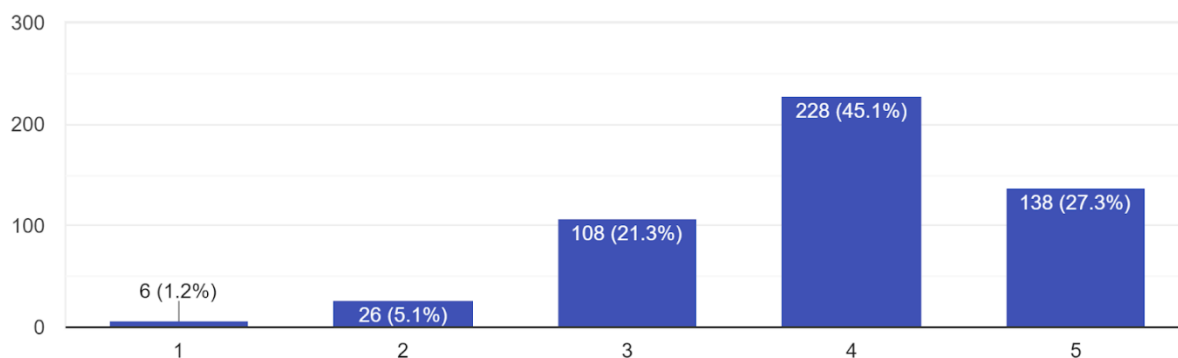
HOW WOULD YOU RATE YOUR ACADEMIC PERFORMANCE/ACHIEVEMENT IN GRADUATION ?

506 responses



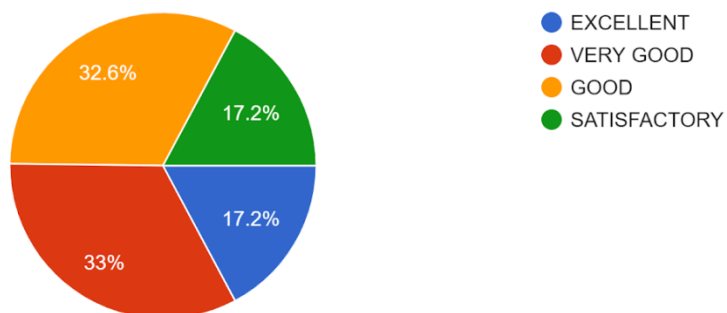
HOW WOULD YOU RATE OVERALL TEACHING IN THE COLLEGE ?

506 responses



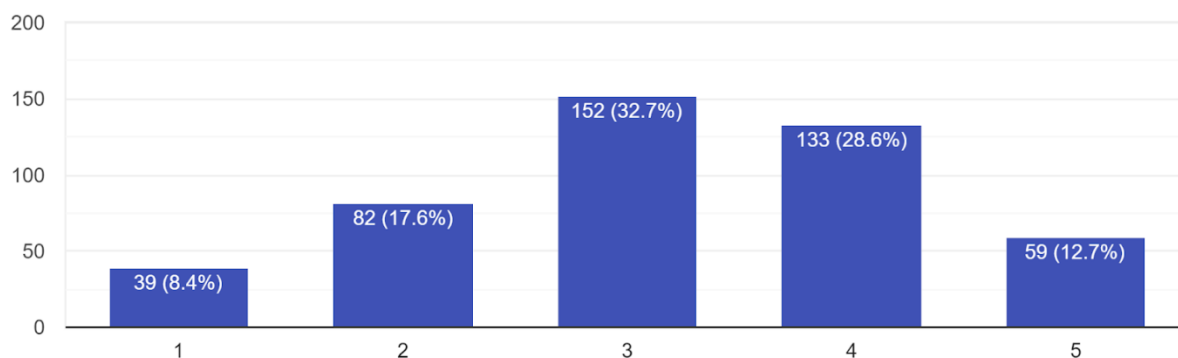
HOW DID YOU FIND THE TIME MANAGEMENT FOR COMPLETION OF YOUR CURRICULUM IN THE COLLEGE?

506 responses



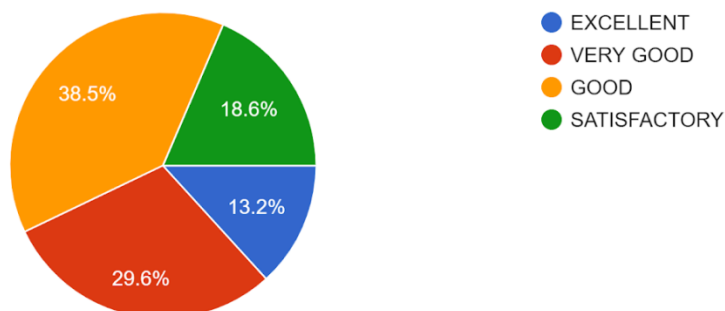
HOW WILL YOU RATE THE OVERALL ONLINE TEACHING DURING THE PANDEMIC ?

465 responses



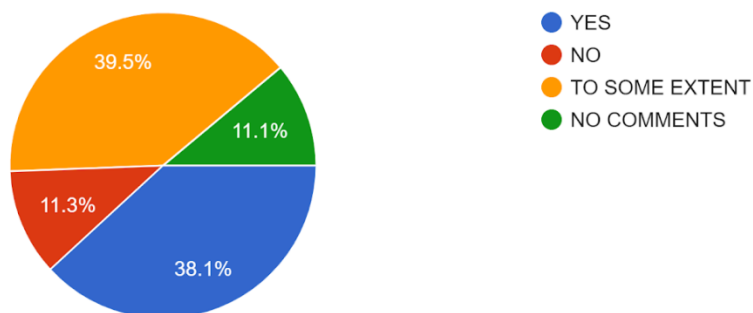
HOW WOULD YOU RATE THE USE OF TEACHING AIDS INCLUDING ICT RESOURCES, IN CLASSROOMS?

506 responses



DID THE CLASSROOM ATMOSPHERE INSPIRE YOU TOWARDS CREATIVE THINKING AND INNOVATIVENESS?

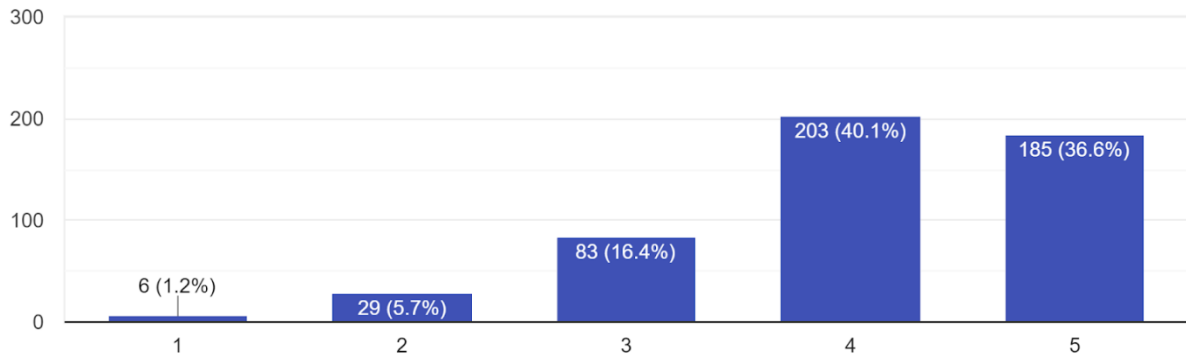
506 responses



HOW DO YOU RATE THE CONTACT HOURS WITH YOUR TEACHERS IN TERMS OF THE FOLLOWING PARAMETERS?

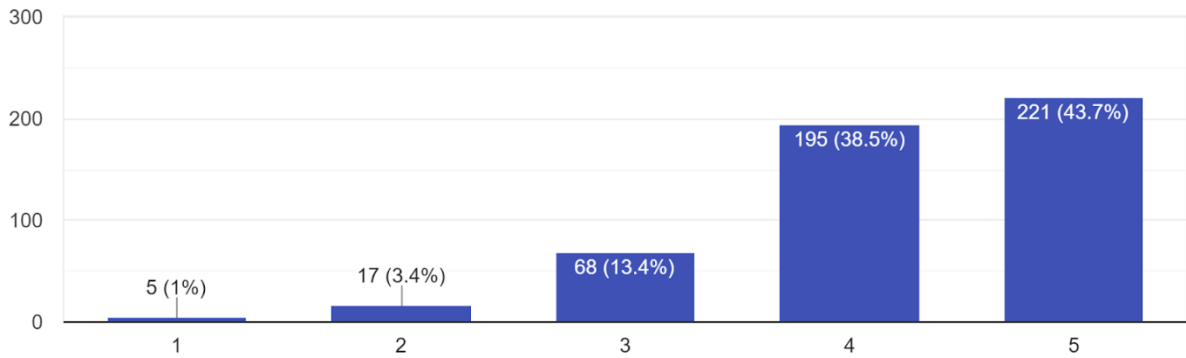
PROBLEM SOLVING

506 responses



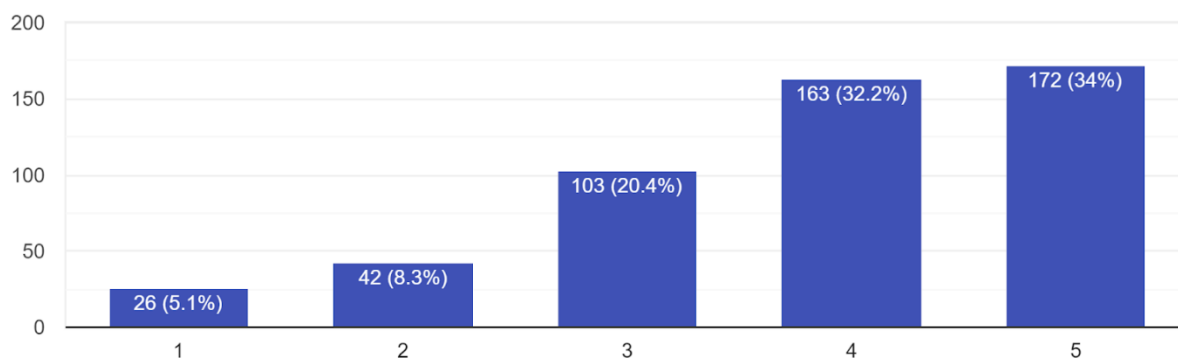
REGULARITY

506 responses



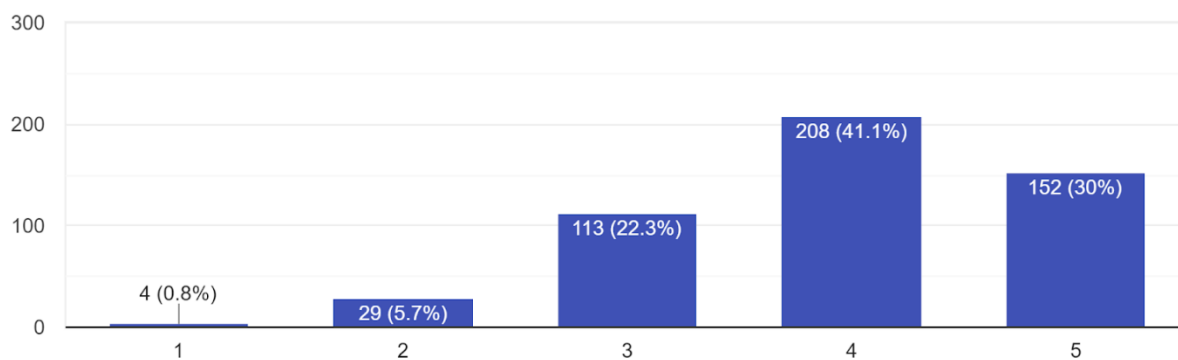
COUNSELLING

506 responses



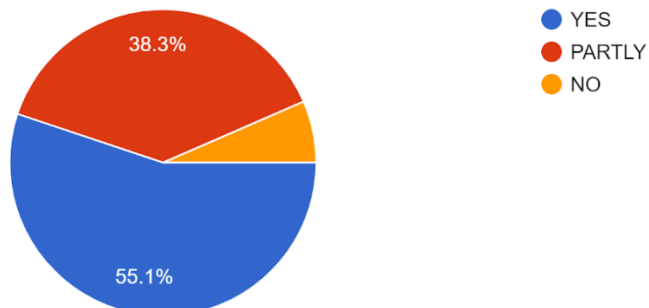
GRADING INTERNAL ASSESSMENTS

506 responses



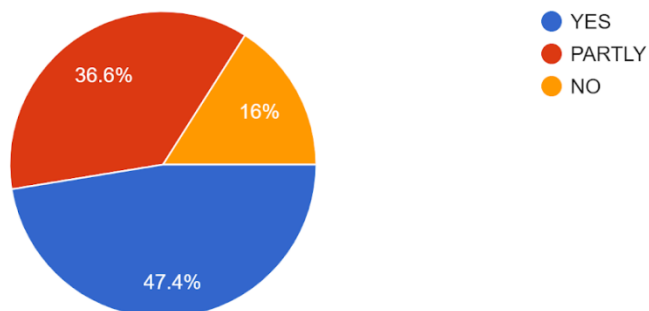
DO YOU THINK THAT THE TEACHERS WERE ABLE TO UNDERSTAND AND CATER TO THE DIFFERENT LEARNING PATTERNS AND LEARNING SPEED OF THE STUDENTS IN CLASS?

506 responses



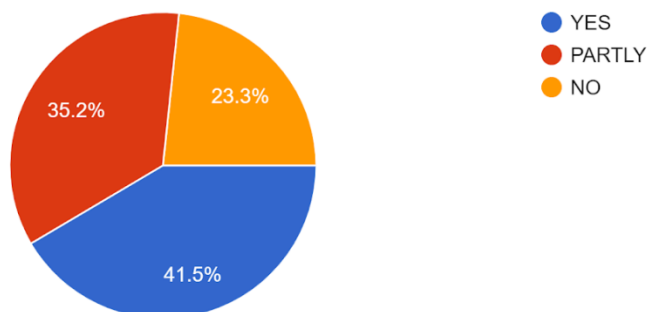
WERE YOU ABLE TO GET CAREER GUIDANCE/ GUIDANCE FOR HIGHER STUDIES IN DIFFERENT FORUMS AND TEACHERS IN THE COLLEGE?

506 responses



WERE YOU EXPOSED TO RESEARCH AREAS IN THE FORM OF UNDERGRADUATE PROJECTS/POPULAR LECTURES/SEMINARS ?

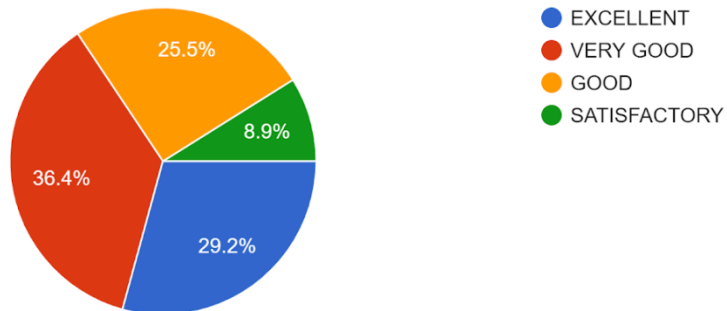
506 responses



CO- CURRICULAR ACTIVITIES AND ADMINISTRATION

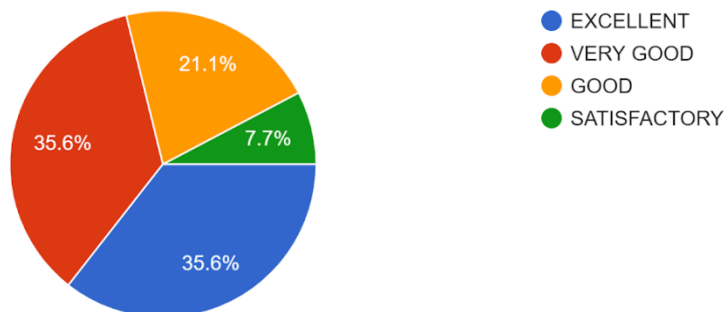
HOW DID YOU FIND THE ORGANISATION OF ACADEMIC AND CULTURAL FUNCTIONS AT DEPARTMENTAL/ COLLEGE FUNCTIONS?

506 responses



HOW DO YOU RATE THE FUNCTIONING AND PERFORMANCE OF VARIOUS SOCIETIES IN COLLEGE ?

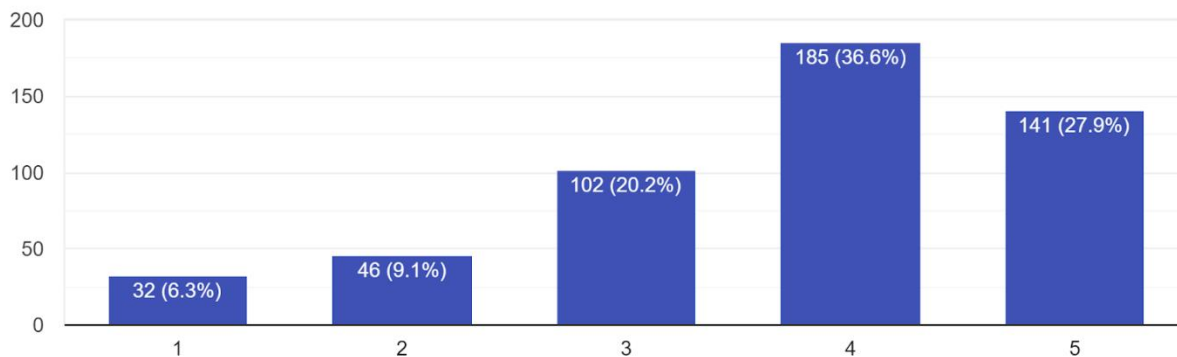
506 responses



HOW DO YOU RATE YOUR SATISFACTION WITH THE ADMINISTRATIVE MACHINERY ON THE FOLLOWING COUNTS?

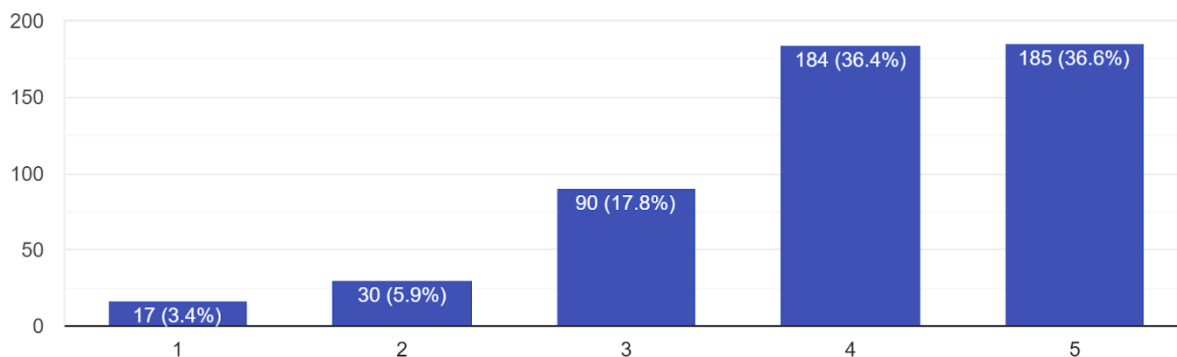
DURING ADMISSION

506 responses



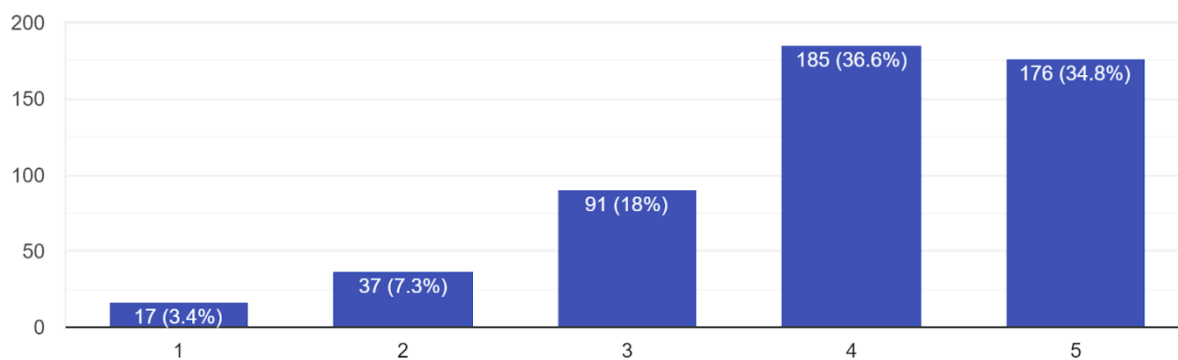
FEE COLLECTION

506 responses



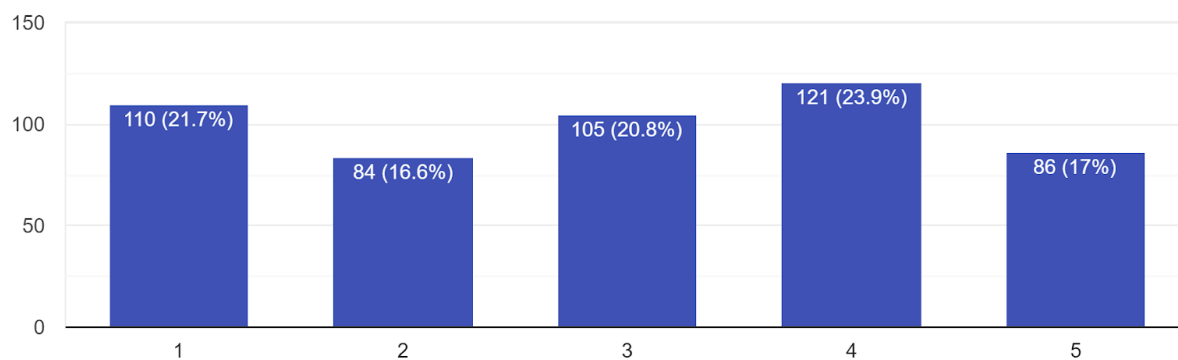
FILLING OF EXAMINATION FORMS

506 responses



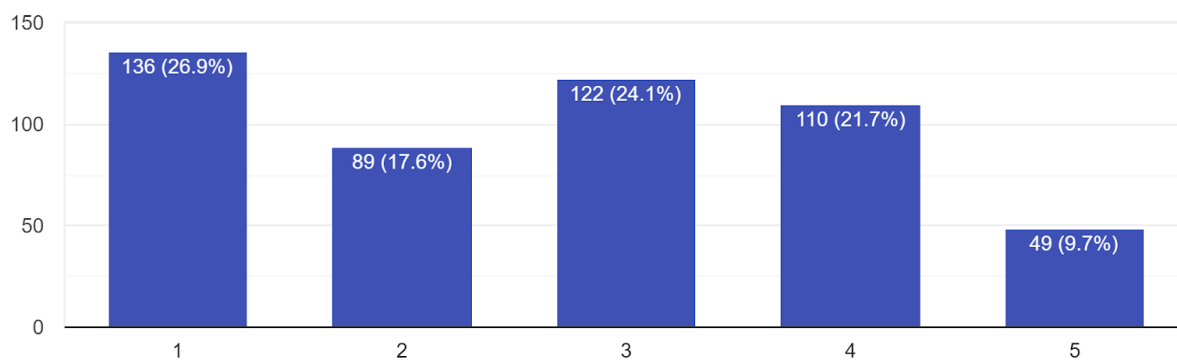
COLLECTION OF TRANSCRIPTS/PROVISIONAL CERTIFICATES

506 responses



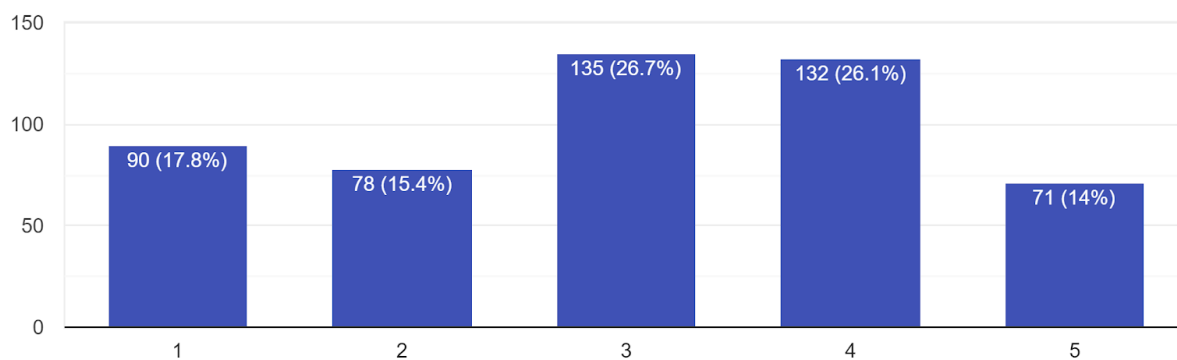
OTHER INQUIRIES FROM THE OFFICE

506 responses



ADOPTION OF MODERN PRACTICES

506 responses

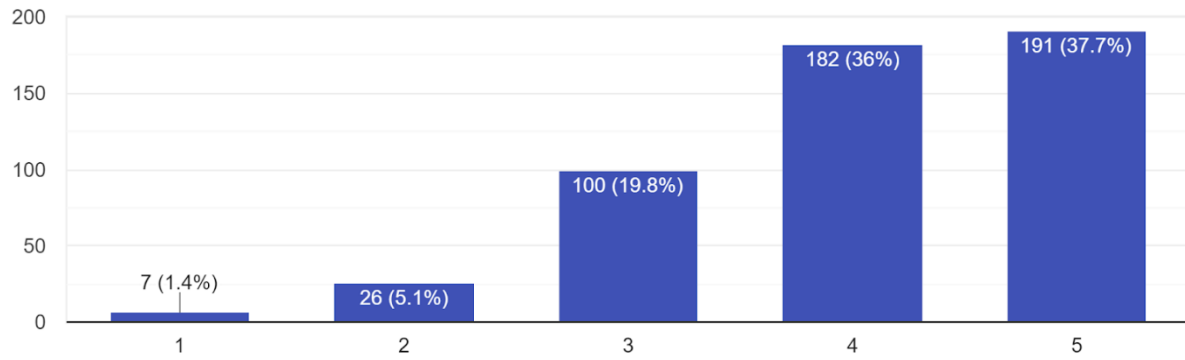


INFRASTRUCTURE

HOW WOULD YOU RATE THE CLEANLINESS AND UPKEEP OF THE FOLLOWING

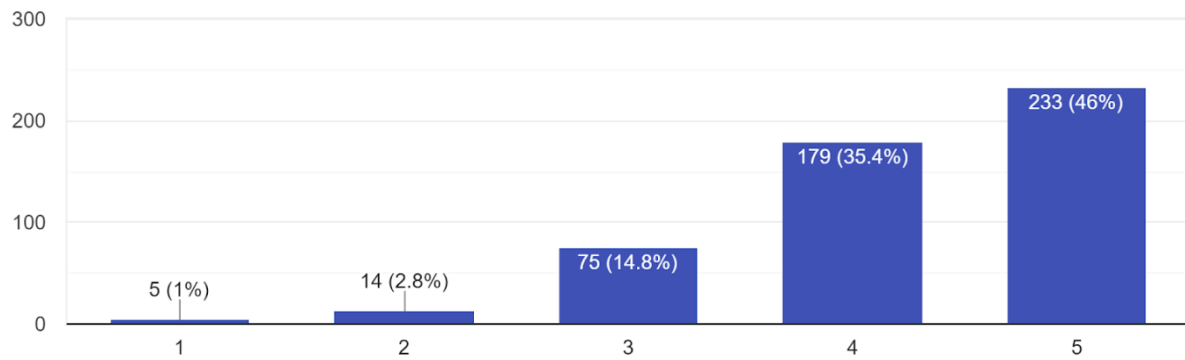
CLASSROOMS

506 responses



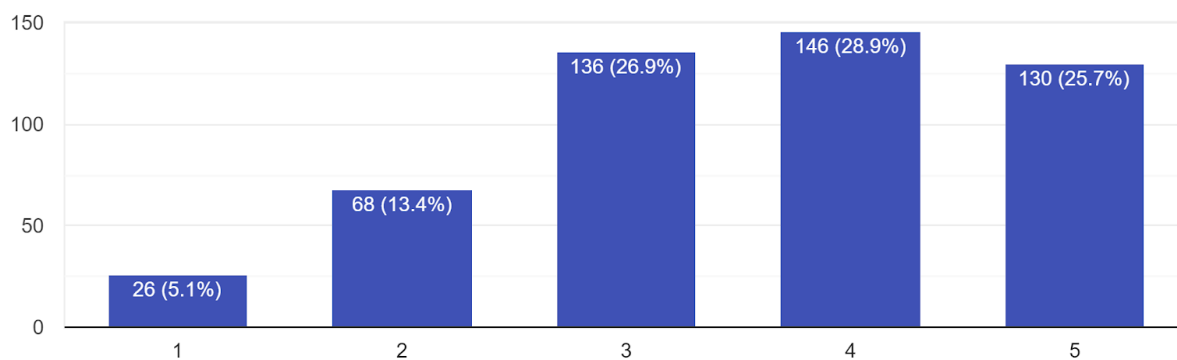
LIBRARY

506 responses



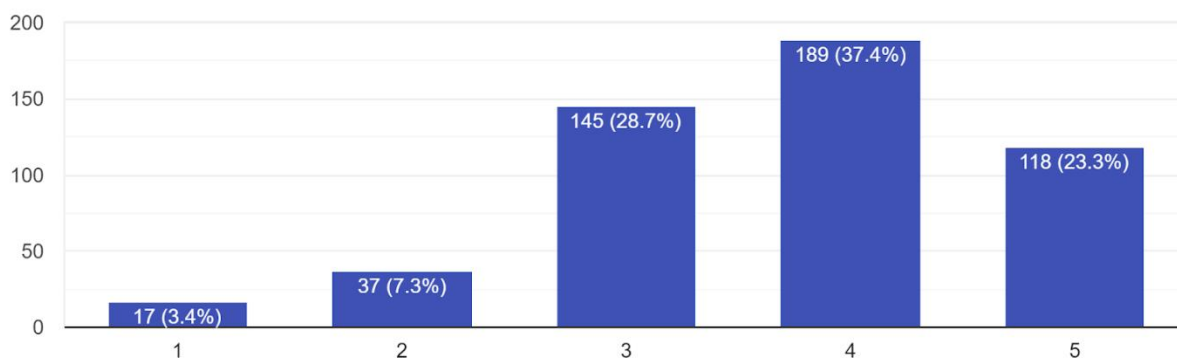
WASH ROOMS

506 responses



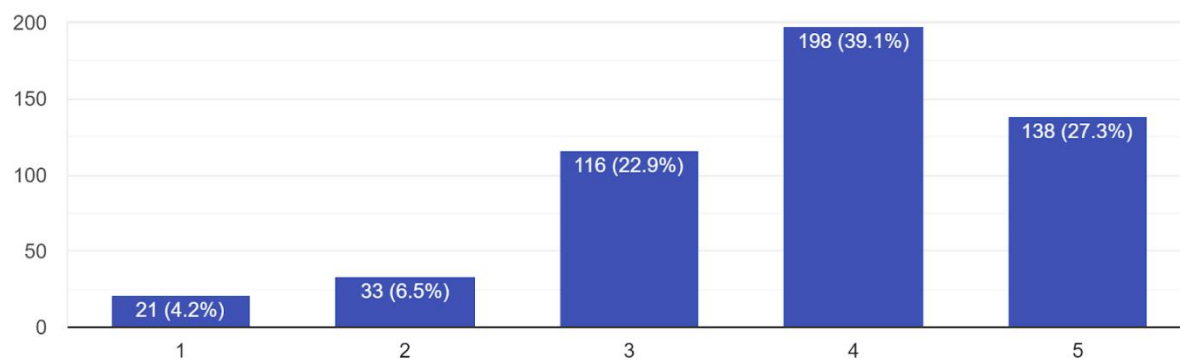
CANTEEN

506 responses



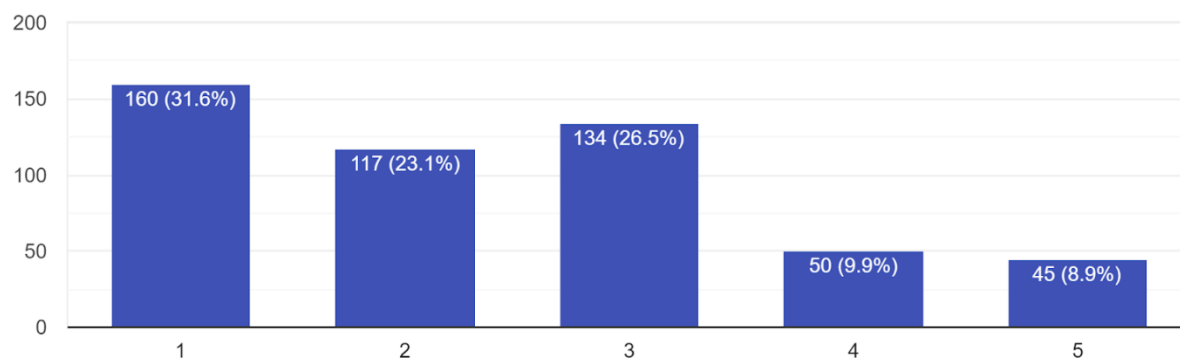
WEBSITE

506 responses



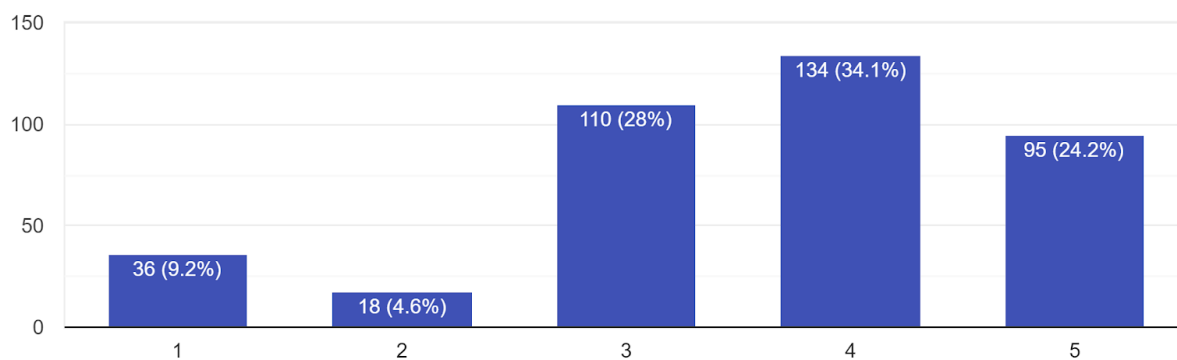
Wi-Fi

506 responses



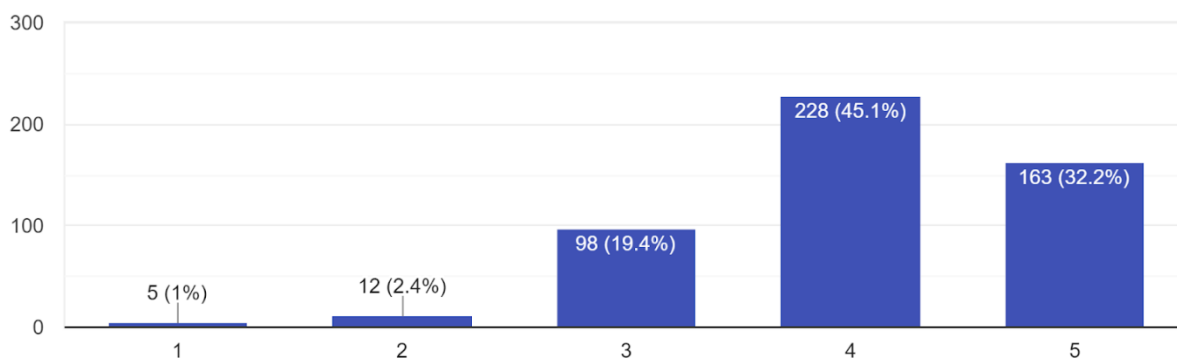
HOSTEL

393 responses



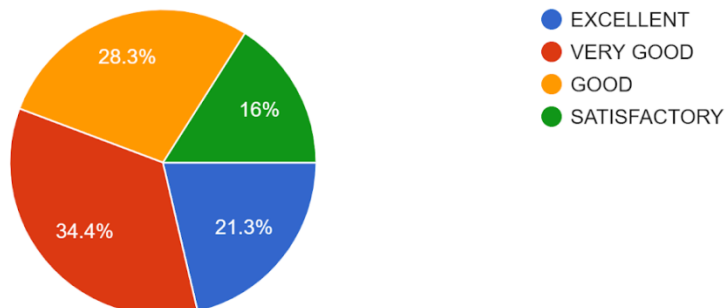
CAMPUS AS A WHOLE

506 responses



ARE YOU SATISFIED WITH THE INFRASTRUCTURE FACILITIES AVAILABLE TO YOU IN COLLEGE
(Classrooms, Library, ICT facilities, Laboratories, Hostel, Seminar Rooms and Common rooms)?

506 responses

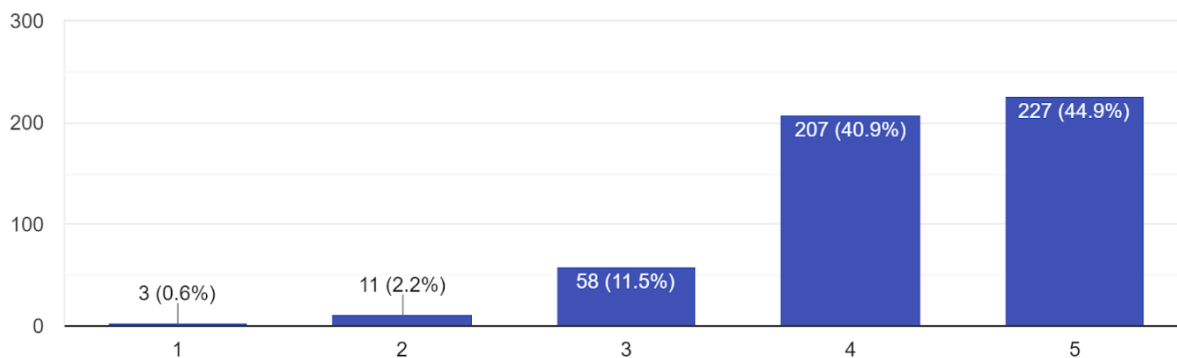


CAMPUS LIFE

HOW DO YOU RATE THE COLLEGE ON THE BASIS OF THE PARAMETERS GIVEN BELOW?

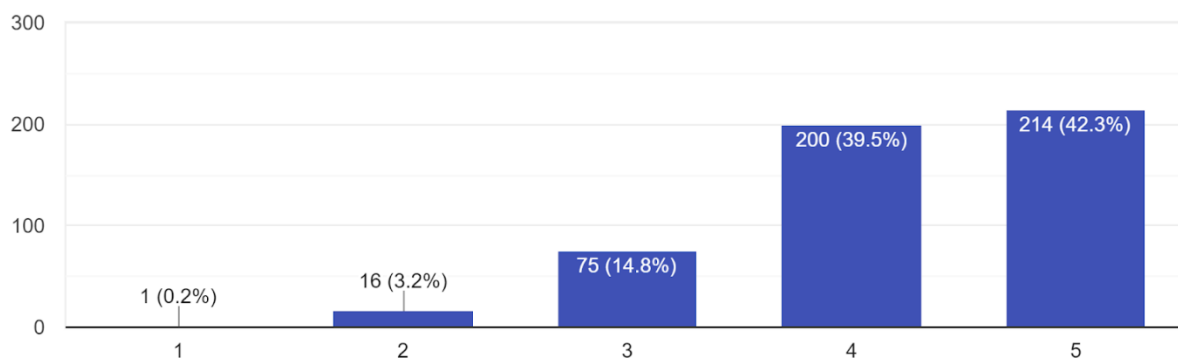
SAFETY

506 responses



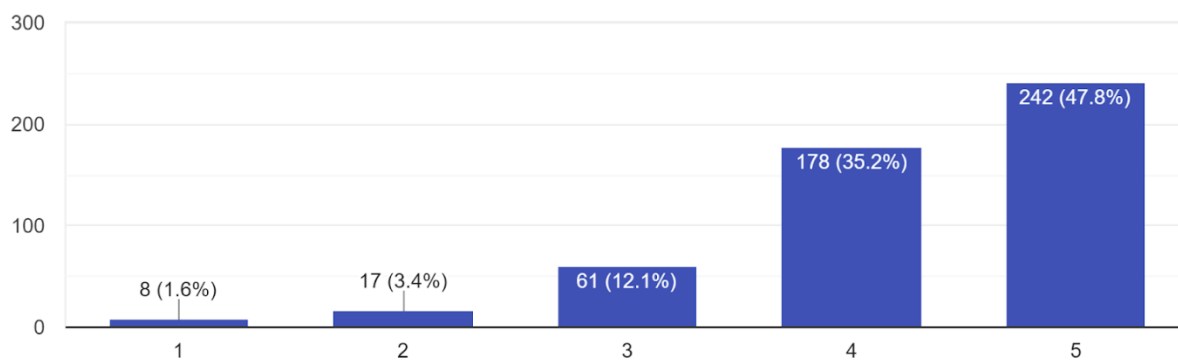
VIBRANT

506 responses



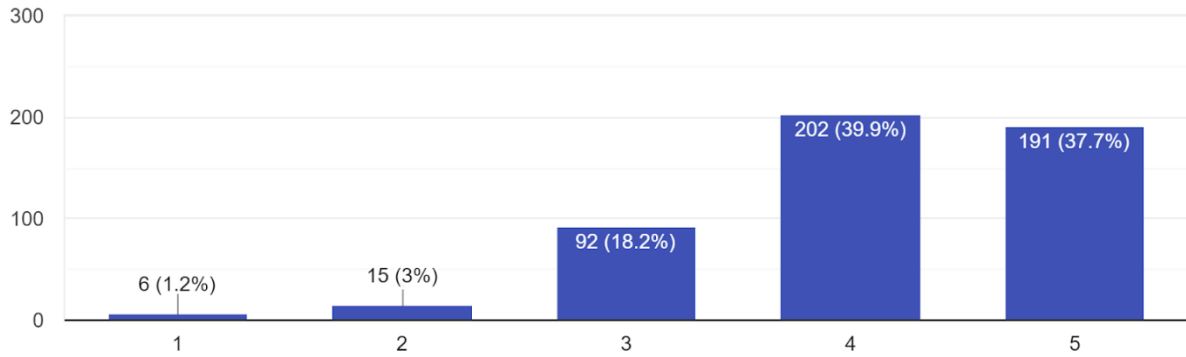
LOCATION

506 responses



PROVIDING YOU A HOLISTIC ENVIRONMENT FOR DEVELOPMENT

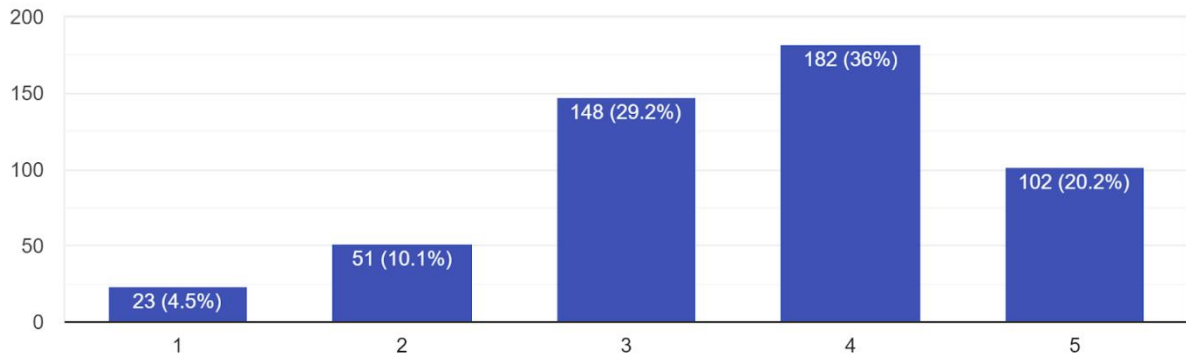
506 responses



HAS THE COLLEGE BEEN ABLE TO IMPLEMENT THE FOLLOWING EFFECTIVELY?

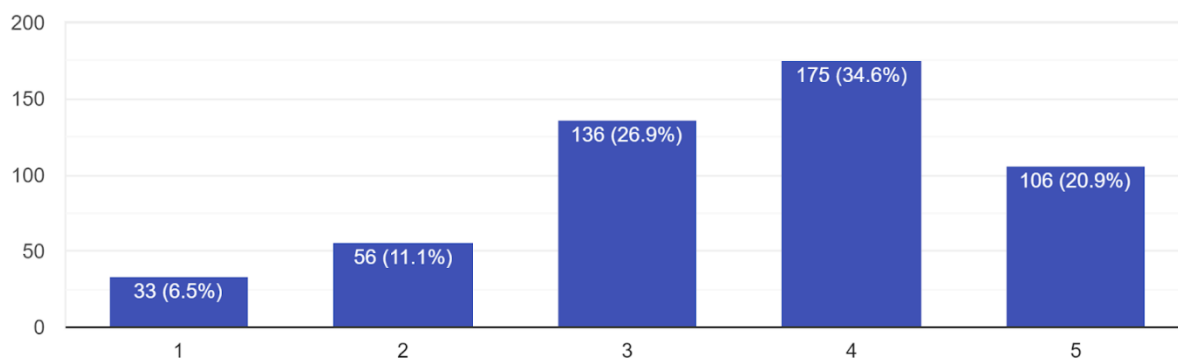
ALUMNI

506 responses



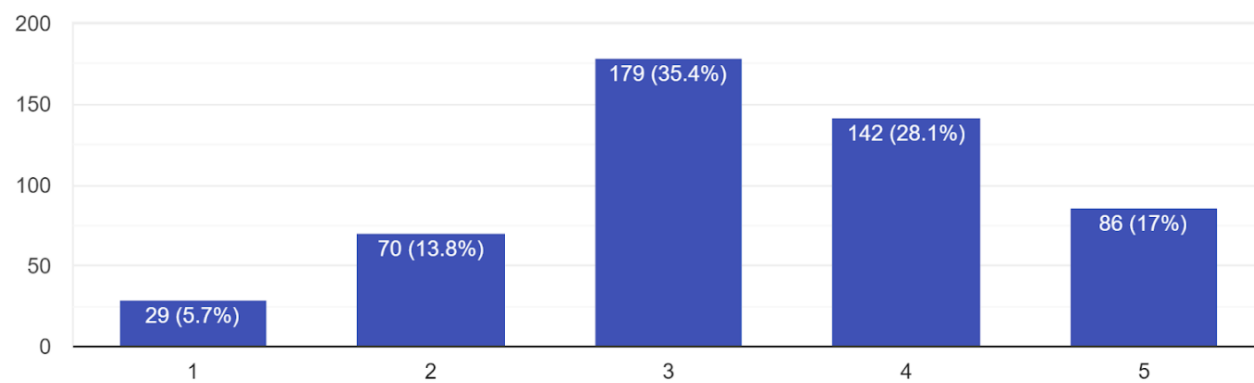
PLACEMENT CELL

506 responses



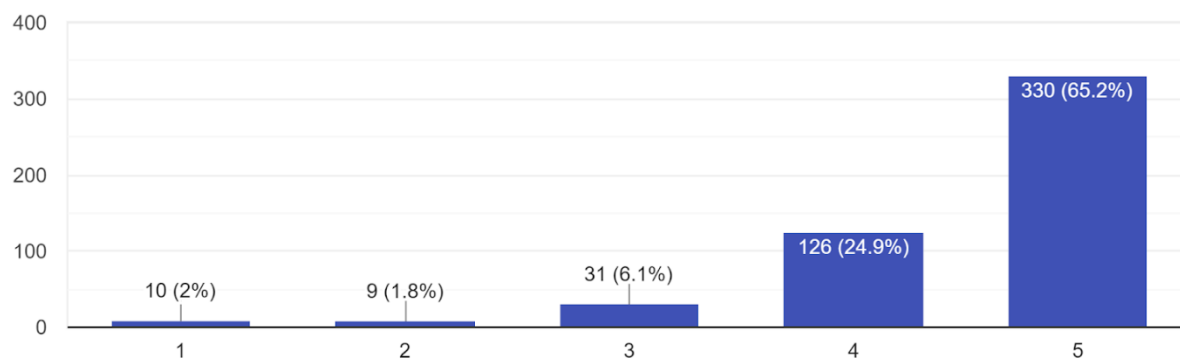
STUDENT GRIEVANCE SYSTEM

506 responses



ANTI-RAGGING

506 responses





IQAC

SRI VENKATESWARA COLLEGE

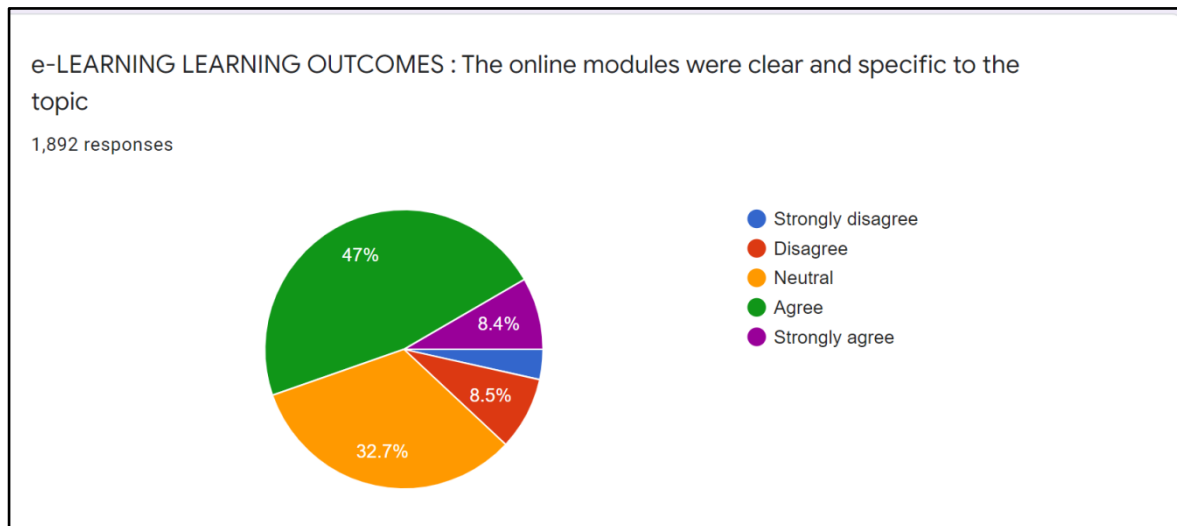
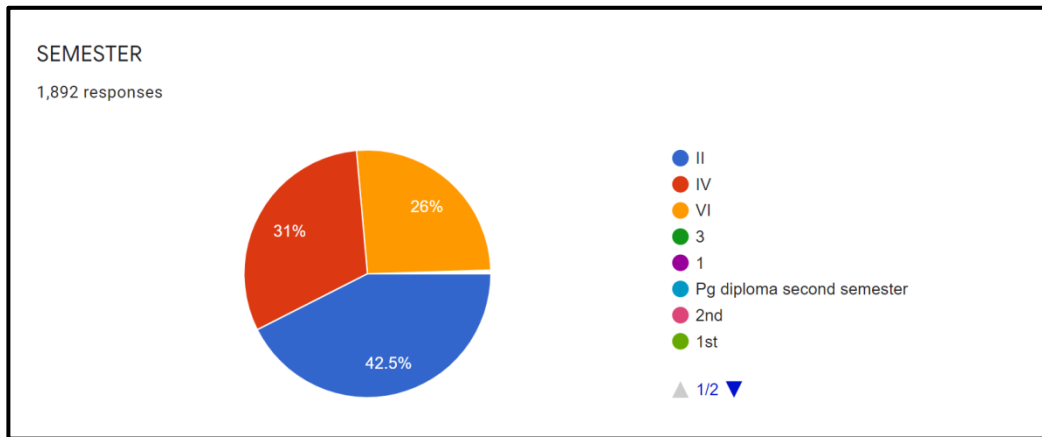
STUDENTS FEEDBACK

EVALUATE THE ONLINE TEACHING EXPERIENCE DURING THE LOCKDOWN PERIOD

(MARCH-APRIL 2020)

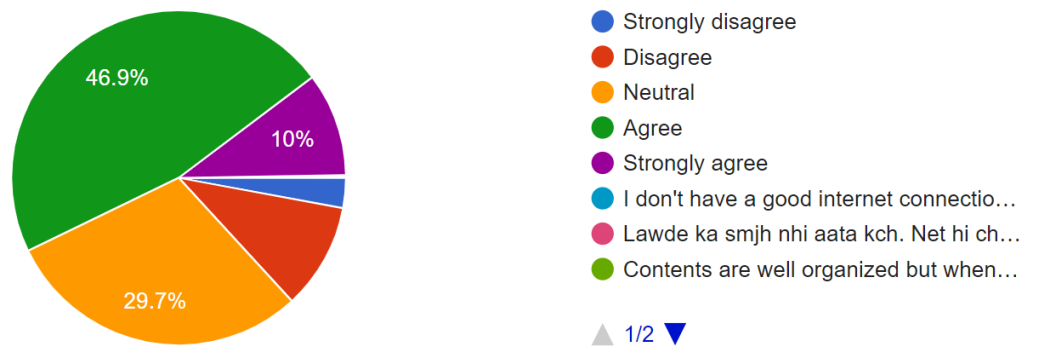
Google Doc link: <https://forms.gle/EiEX4YiF4JLAD14M9>

NUMBER OF STUDENT RESPONSES: 1892



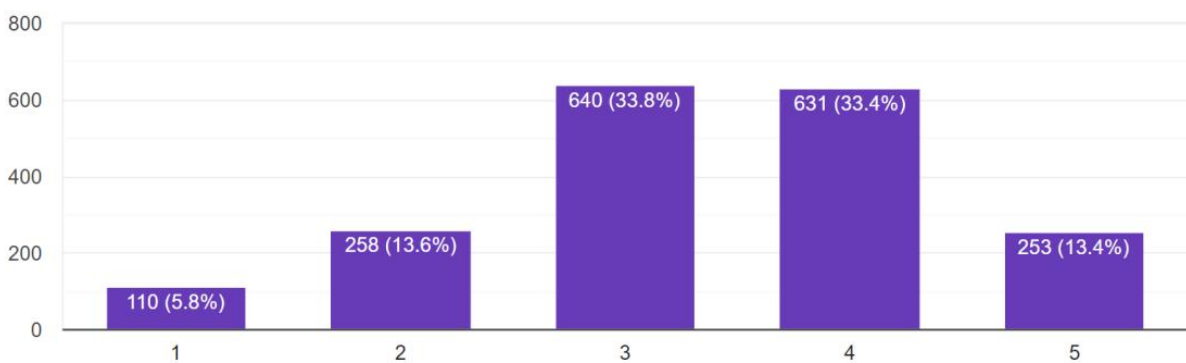
ORGANIZATION: The contents were well organized with clarity and learning objectives

1,892 responses



TECHNICAL FUNCTIONS: The modules are easy to understand , user-friendly and navigations (if any) are effective

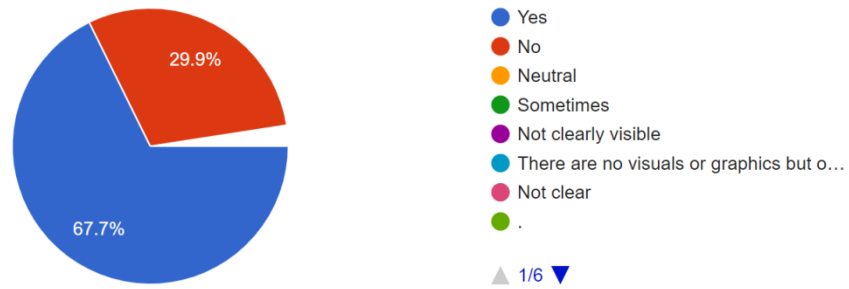
1,892 responses



VISUAL IMPACT OF THE CONTENT: The modules are visually appealing with images, graphics and appropriate level of text

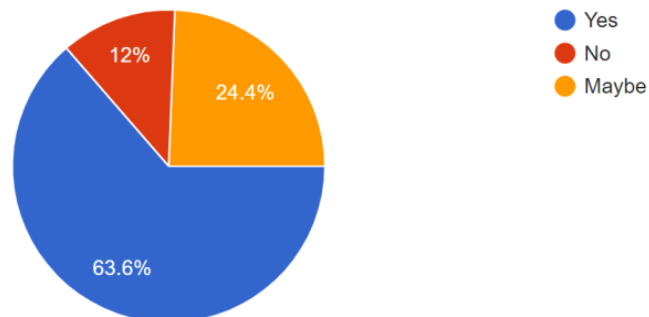


1,892 responses



LANGUAGE: The modules are easy to completely comprehend on reading or listening

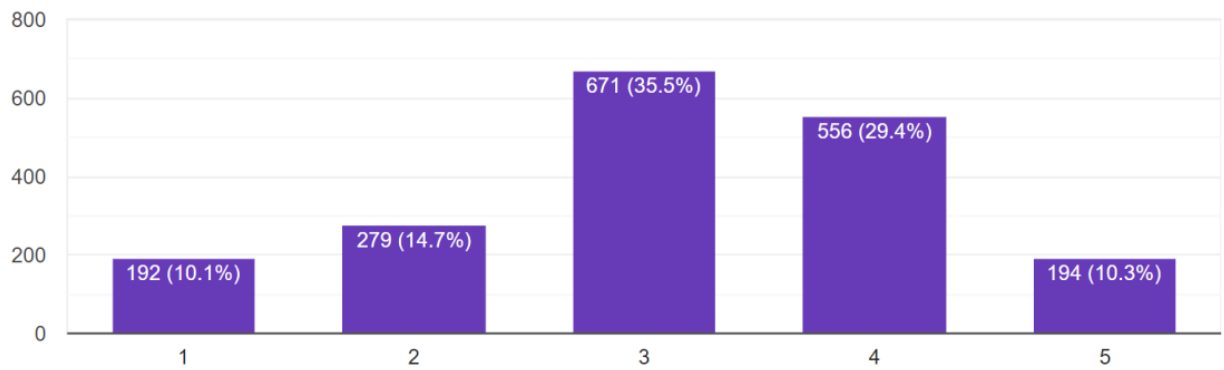
1,892 responses



LEVEL OF INTERACTIVITY: The online course have successfully integrated interactive elements for knowledge retention

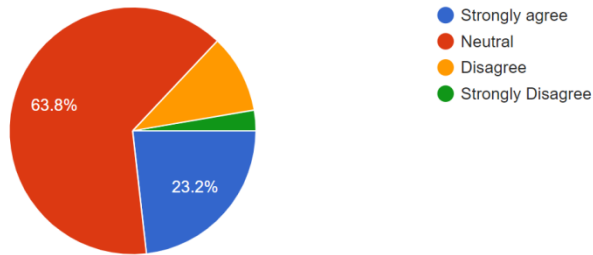


1,892 responses



TIME: The effective length of total seat time for each topic was taken into consideration

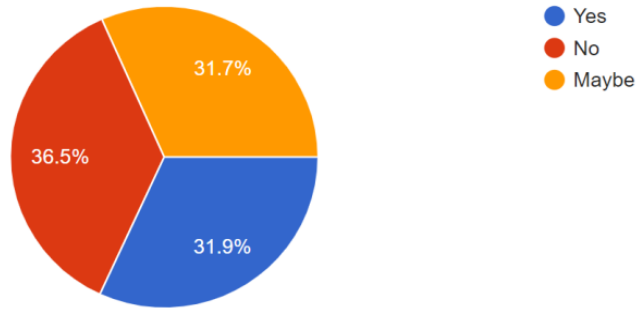
1,892 responses



MOTIVATIONAL: The online classes motivate you enough



1,892 responses



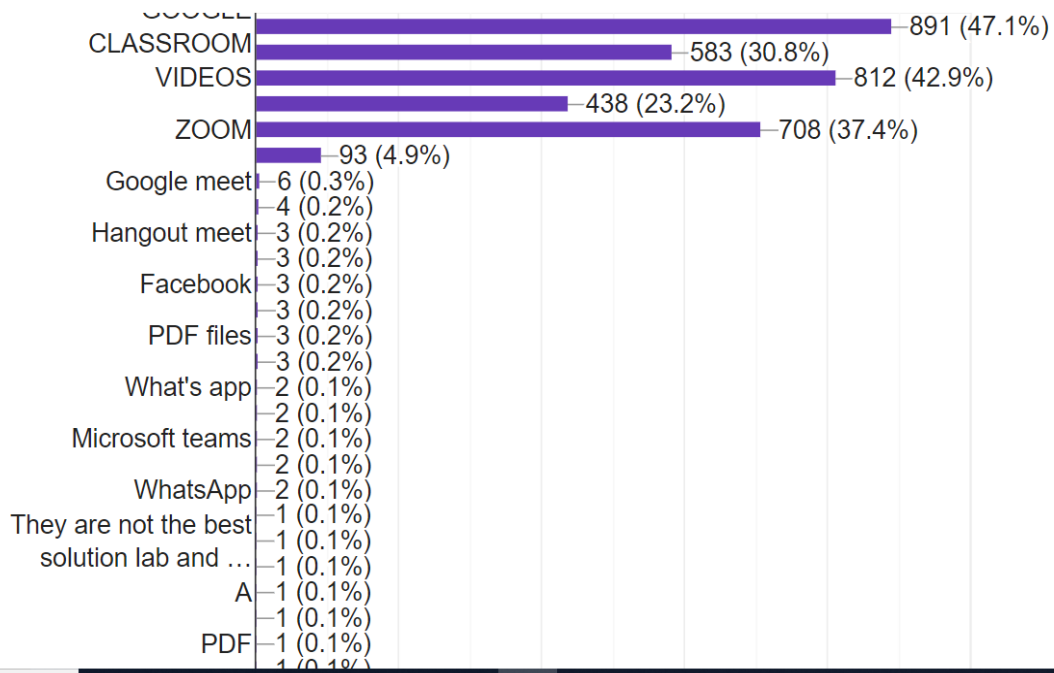
ASSIGNMENTS: Are the online assignments (if any) useful ?

1,892 responses



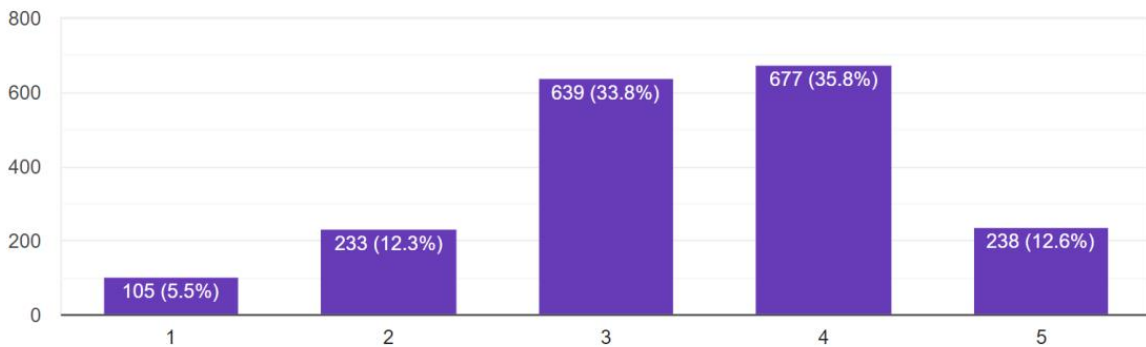
TOOLS USED :Which online tools are more convenient and more closer to classroom interaction ?

1,892 responses



CONTENT MANAGEMENT : The online contents covers the specific topic in the curriculum and justifies the learning outcomes

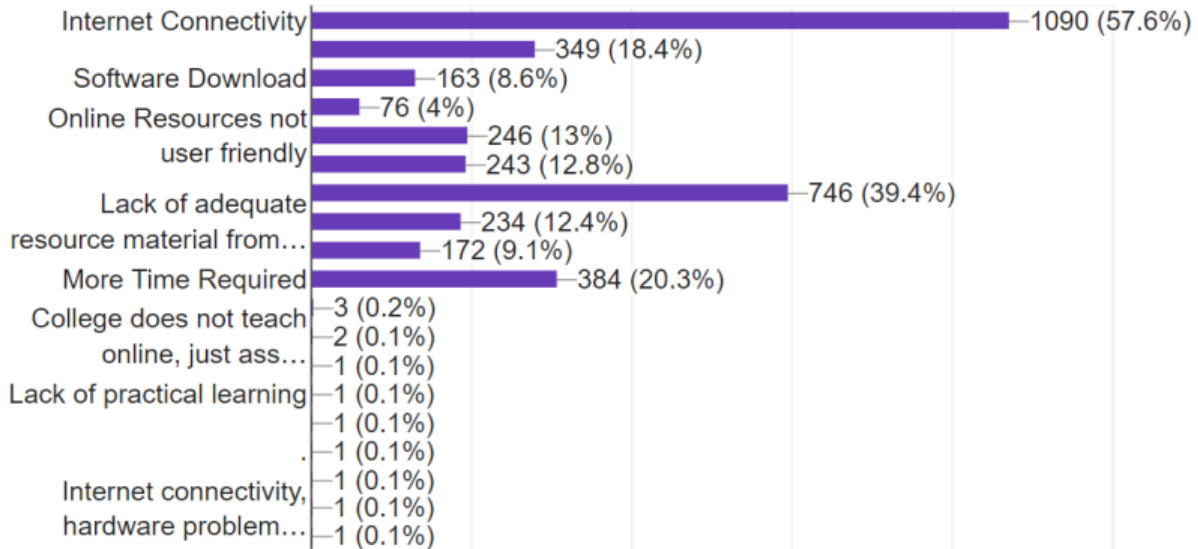
1,892 responses



LIMITATIONS OF ONLINE TEACHING PROCESS



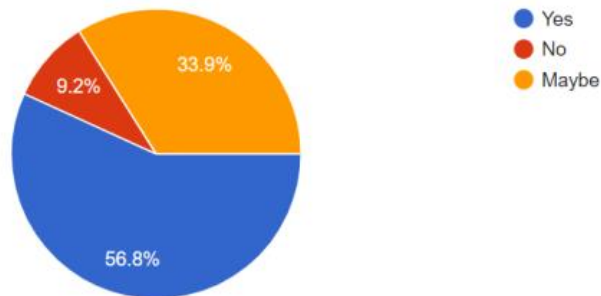
1,892 responses



Do you find the information given in "COVID: The Pandemic Handbook "and MOHFW, Govt of India "Online resources on counselling" uploaded on the college website useful to you ?



1,892 responses



N. Latha

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May 2020